



## **ES Clean & Safe policy**

### **General principle**

Provide the best service possible, while keeping our staff and clients safe

### **Precautions**

Daily temperature testing of ES staff and clients

ES staff carry and use alcohol gel and disinfectant wipes

ES staff to wear a mask in publicly accessible indoor areas, in lift queues, at bus and train stops, in closed lifts and follow current government health guidelines at all times

Instructors to require clients to follow current government health guidelines at all times

1.5 metres distance to be maintained at all times where possible. When not possible, instructors will wear a mask

In our group programme, we will minimise contact with other groups and changes to groups

Instructors will take open lifts where possible

Screens will be installed between the public and the staff member at sales points

We provide and encourage contactless payment

We provide and encourage remote prebooking

We provide and encourage meeting away from crowded places

Physical contact will be avoided where possible

ES staff will wash hands with soap regularly, and cough or sneeze into their elbow

We will no longer offer mixed group lessons for those over 12 years old (instructor training excepted)

Contacts will be taken for the lead client on all bookings for contact tracing

### **COVID symptoms**

If you are unwell or have been in contact with someone who is unwell, please don't take the risk of infecting others. We will not teach where;

- client has had COVID within 10 days
- client has COVID symptoms, unless they have received a negative test result
- client close contacts (housemates, workmates) have had COVID within 10 days

Any instructor presenting symptoms of COVID will be required to return home and either self isolate for 10 days before resuming work, or to take a COVID test and in that case can resume work with a negative test result

In any case where the instructor feels that the client may present a risk to their health or the health of others, we support their right to withdraw from that lesson